

Te Pūrongo ā Tau a Te Korowai Hauora o Hauraki

An aerial photograph of a coastline with turquoise water, rocky shorelines, and dense green vegetation. The water is clear, showing the rocky bottom near the shore. The vegetation is lush and covers the land on the right side of the image.

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Acknowledgements



**“...each and every one of you
- mō tātou o Hauraki.”**

Harry Haerengarangi Mikaere, CNZM

Te Rīpoata o te Tiamana

Whakataka te hau ki te uru
Whakataka te hau ki te tonga
Kia mākinakina ki uta
Kia mātaratara ki tai
Kia hi ake ana te atakura
He tio, he huka, he hauhū
Thei mauri ora.

Tēnā koutou katoa e rau rangatira mā.

The 2021/2022 year has brought about enormous changes, with the growth of services and a new Manukura Hauora to Te Korowai Hauora o Hauraki.

This direction and outcome is due to the Government and the Ministry of Health introducing two new health authorities, Te Whatu Ora (Health NZ) and Te Aka Whai Ora (Māori Health Authority), into the system structure and bringing an end to District Health Boards (DHBs) throughout Aotearoa (New Zealand).

Both Te Aka Whai Ora and Te Whatu Ora are currently in position and actively making changes nationally, starting with the introduction of Iwi Māori Partnership Boards (IMPBs) and a new localities approach that focuses on improving how healthcare is delivered in communities such as Pare Hauraki and replaces the way things were previously done through DHBs and Primary Healthcare Organisations (PHOs).

Te Aka Whai Ora are now holding further rounds of engagement to discuss and agree the powers and functions of Iwi Māori Partnership Boards (IMPBs), and their role in the future health system.

In January 2022 a poroporoaki was held for outgoing Manukura Hauora (CEO) Riana Manuel, who was

appointed the inaugural Tumu Whakarae of Te Aka Whai Ora. Poukura Hinengaro, Taima Campbell, held the interim Manukura Hauora role through the early part of 2022 whilst recruitment for a new CEO was underway.

In late May 2022 a pōwhiri held by kaumātua, the Board, and Te Korowai Hauora o Hauraki staff, formally welcomed Tammy Dehar into the role of Manukura Hauora (CEO) to take up her responsibilities with the health business and activities of Te Korowai Hauora o Hauraki.

To Riana, Taima, Tammy, Management, Clinical Services, and all kaimahi; thank you all for the great work you all have undertaken during some very trying moments and tight work timelines to provide care for those that need your awhi and support. You all have had to adjust schedules to manage this positive response in a timely manner for all the people who depend on each and every one of you - mō tātou o Hauraki.

And to the Executive Committee Members (the Board), thank you all for your unwavering support, knowledge, time and attention, due diligence, great governance, and alliances that an organisation like Te Korowai Hauora o Hauraki depends on.

Furthermore, the Board can confidently report that the Te Korowai Hauora o Hauraki Annual Report meets the solvency test as set out in this year's Annual Auditors' Report.

**E kore a mihi e ngū,
Harry Haerengarangi Mikaere, CNZM.**



Glen Tupuhi
Deputy Chairperson



David Taipari
Executive Committee Member



Susan King
Executive Committee Member



Dr Korohere Ngāpō
Executive Committee Member



**“...better outcomes
for our whānau”**

Tammy Dehar, Manukura Hauora

Te Rīpoata o te Manukura Hauora

Tēnā koutou katoa,

Over the past year Te Korowai Hauora o Hauraki has continued to play a crucial and leading role in responding to the impacts of COVID-19 within Hauraki, at the same time as maintaining its delivery of crucial services focussed on upholding the best health outcomes for our whānau and hapori (communities) that we serve. All in addition to responding to the Government's health sector reform changes with the development of a successful locality prototype proposal that supports the dreams and aspirations of our people in the pursuit of creating "Hauraki a healthy nation - mō tātou o Hauraki".

This year's annual report captures a snapshot of the remarkable mahi undertaken in support of our kaupapa, our communities and whānau prosperity. Such times where you see the true metal, the importance of our relationships with our Iwi, our Hapū, our Marae, our Hapori and the pure motivation of our ringawera.

In addition, it would be remiss of me not to make mention of the strong financial operating position for Te Korowai Hauora o Hauraki in the 2021-2022 year, recording a net surplus of \$1.108m during the financial year, building off the back of the \$299,000 net surplus from the previous year. There are many reasons contributing to this result, as further outlined in the finance report, but revenue growth (of \$4.23 m or 27.7%) is a key reason, which will ensure appropriate financial reserves are secured to weather financial uncertainties that come with our operations.

As the incoming Manukura Hauora (CEO), I am conscious that these contributions, during the 2021/2022 year, were overseen by Riana Manuel, as the former Manukura Hauora, and Taima Campbell who held the fort as interim Manukura Hauora up until my appointment. It is deserved that I give a special mihi to these remarkable wahine, both for their mana and their leadership demonstrated with navigating this organisation through some challenging waters, whilst

always ensuring that whānau remain at the centre of all that we do.

Also, I would like to acknowledge the hard work and dedication of Te Korowai Hauora o Hauraki kaimahi (staff), the senior management/leadership team, and my Board. I am privileged to be surrounded by committed people, who are driven by our Moemoeā, our Kaupapa, our Mātāpono and a deep-rooted desire to support our whānau to thrive.

I am humbled to continue leading an organisation that has been able to do all of this, despite all the various challenges, and as my predecessor would say "working with the best team in the business" to remain a resilient organisation, that continues to build resilience in our financial performance and position, and that is ready to respond to our community when they require us.

In the meantime, and whilst emerging from the many challenges brought by the global pandemic, and notwithstanding the changes that inevitably come with the Government's policy and legislative variations, such as the inception of the Māori Health Authority (now Te Aka Whai Ora) and Health New Zealand (Te Whatu Ora), I look forward to the transformational opportunities, for Hauraki. Such opportunities where we can continue to make progress with partnership projects and where we will see our people in decision making positions around how we plan, develop, and implement services, including how these services should look and work within Te Korowai Hauora o Hauraki.

It is an exciting time for us, with many opportunities to make positive shifts. There will be challenges along the way, but I am confident that we can navigate these together.

Noho ora, noho haumaru hoki koutou katoa.

Tammy Dehar

Manukura Hauora (CEO)

Mō Tātou o Hauraki

Hauraki as a Healthy Nation

Ngā Ratonga

Pūrākau Wānanga

A shared space to reconnect

Pūrākau Wānanga is derived from training as Mataora, within Mahi-a-Atua, under Te Kurahuna. Te Korowai Hauora o Hauraki deliver these wānanga across Pare Hauraki, through the combined efforts of our Whānau Ora and Ohu Hinengaro services, and with the aim of helping whānau identify and understand their wellness pathway.

Despite the impacts of COVID-19, the Pūrākau Wānanga rōpū held wānanga in Whangamatā, Paeroa, Thames and Te Aroha. Each over five-week brackets and within a safe space for whānau to connect to their own stories by incorporating a range of creative mediums such as mahi toi (poetry, clay moulding, raranga) and waiata; to capture the moments of inspiration that lead to aspiration.

The feedback gathered from these wānanga, from both kaimahi and whānau who attend, has been extremely rewarding. Our whānau have said that they wanted to come and learn something Māori, whilst others have self-identified racist traits and wanted to navigate towards understanding our people better. Our kaimahi have expressed their appreciation for being a part of this kaupapa, enabling them to witness and understand the true needs and wants of whānau.

Pūrākau Wānanga are delivered in different ways and utilise different creative mediums to cater to the many ways of learning and retaining information, helping whānau get the very most out of this shared space.

The Pūrākau Wānanga rōpū purposely hold space for whānau, to come sit, enjoy, re-connect and just share space. The rōpū have the same goal within the space that is Pūrākau Wānanga and that is to reconnect whānau and give them tools to help within their times of distress.

COVID-19 Response

Building strong and resilient communities

The COVID-19 pandemic has seen everyone experience extraordinary times. Such times where our services and kaimahi established robust systems that ensured we were prepared and ready to set up swabbing stations, vaccination services, deliver kai and hygiene packs, and distribution of mass communications to whānau, our communities and amongst our wider workforce teams.

With the establishment of a mobile Kaimanaaki team performing COVID-19 tests and vaccinations, seven days a week, we were able to ensure our communities had access to these services regardless of day or location. Such an approach contributed to our Māori vaccination rates reaching 85% within the Hauraki rohe, and our COVID-19 response services having the highest vaccinating team in the district - the fourth highest in Aotearoa.

In partnership with the Hauraki Māori Trust Board, Whānau Ora and other community providers, our COVID-19 response teams, which included our Care in the Community (CitC) Hub operations, were able to provide resources and care parcels to whānau who tested positive and offer these whānau ongoing support during their COVID-19 journey.

Adjusting to the new normal of restrictions and precautions, we continued to develop flexible service approaches to reduce the impact of service disruptions for our vulnerable whānau. Such included our Piki te Ora team launching its Hauraki Ora initiative in July 2021, where diabetic screening events were held at Kerepēhi Marae, Wharekawa Marae and the Waihi Community Centre, screening over 235 people. This in addition to supporting the wider COVID-19 response and whilst continuing to focus on supporting whānau, living with chronic conditions, to better manage their





chronic illness like diabetes, heart disease, asthma, respiratory issues and cancer through a range of exercise activities and classes.

Pito Hauora Hub

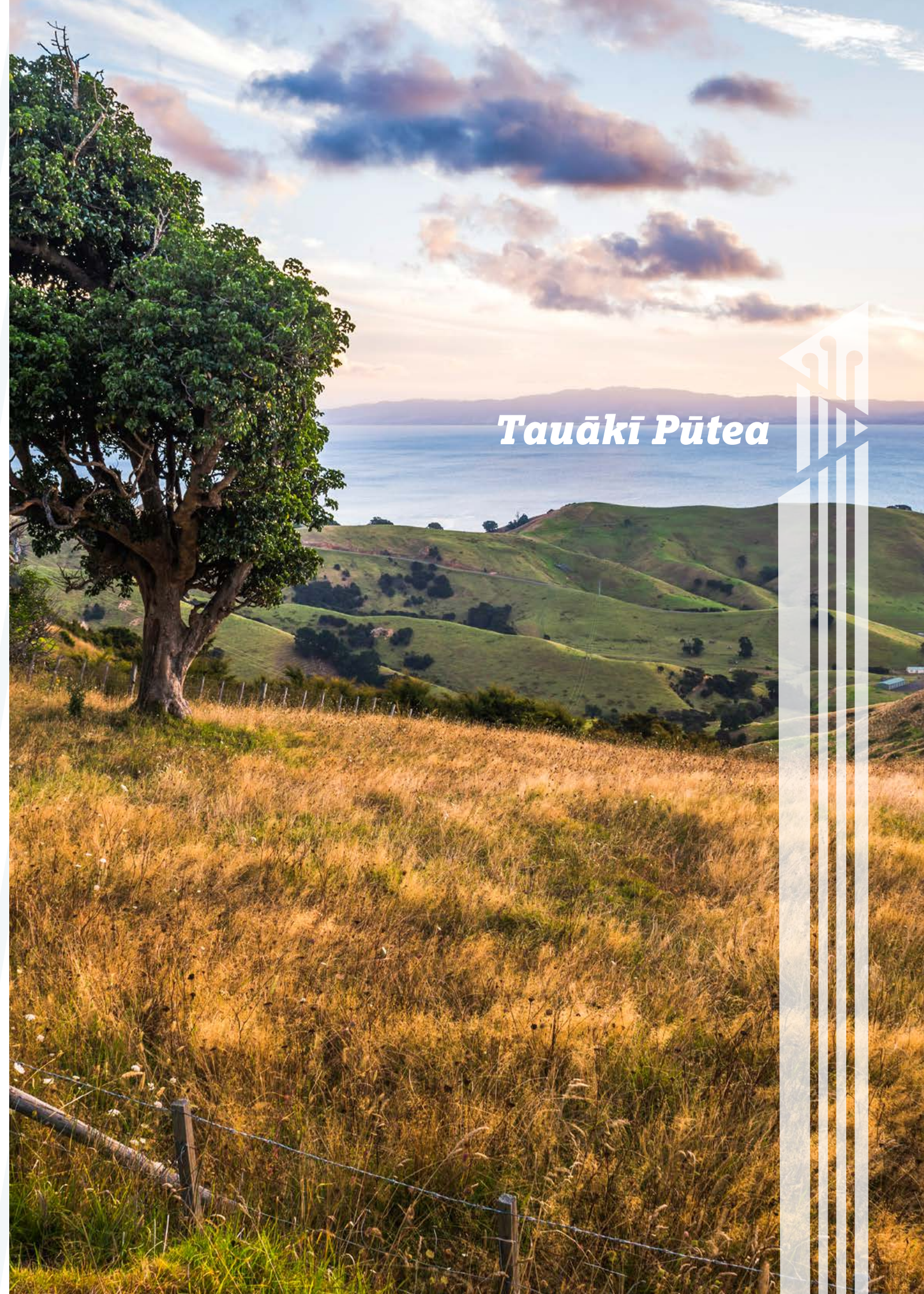
Bringing services closer to home

Pito Hauora, as a health and wellbeing hub facility, reflects the aspirations held by Te Korowai Hauora o Hauraki with breaking down existing barriers and restrictions for our whānau in the Hauraki rohe, by enabling better access to health screening and other preventative intervention services that are delivered here in Hauraki and closer to home. The name Pito Hauora, gifted by Dr Korohere Ngapo, symbolises the potential for growth and, in this context, refers to the promise of a healthier pathway - *mō tātou o Hauraki*.

Continuing to advocate with officials around the unrealistic expectations for whānau, within the Hauraki rohe, to travel into Kirikiriroa for community-based health screening and other intervention services was a huge focus for our team in the 2021 calendar year. These efforts of our team did not go unnoticed, with movements happening in the early parts of 2022, and Breast Screening Midlands agreeing to be one of the first services to jump on the "equity of access for Hauraki" waka and by installing their breast screening (mammography) machine into the Hub. This installation was completed in May 2022, and within the first four weeks, following installation, over 400 mammograms were performed.

This initiative is only but a step towards transforming the health sector, the establishment of a Hauraki Locality approach, and a key part of the health system change. So much so that it was deserved an official launch in June 2022, and the attendance of Riana Manuel, as Tumuaki of the Māori Health Authority; the Mayors and their officials of both the Thames-Coromandel and Hauraki District Councils; various Waikato DHB officials; our Hauraki Māori Trust Board CE; various whānau from across the Hauraki rohe; and last but not the least, representatives from our Rōpū Kaumātua and Te Korowai Hauora o Hauraki kaimahi. The event was truly a celebration, with the experience shared 'live' on our social media platforms courtesy of the great support and capabilities of Nga Iwi FM.

We look forward to expanding the range of hauora services, both screening and preventative, being delivered and available to whānau whānui from within this hub facility. We particularly look forward to 2022/2023 bringing to Pito Hauora services such as podiatry, cervical screening, immunisations, and dental services for tamariki – as a contribution to our moemoeā, with Hauraki as a healthy nation, becoming a reality.



Tauākī Pūtea

Te Korowai Hauora o Hauraki Inc.
Statement of comprehensive revenue and expense
For the year ended 30 June 2022

	Actual 2022 \$'000	Actual 2021 \$'000
Revenue		
Government grants	45	206
Finance income	2	-
Service income	19,385	14,820
Other revenue	73	247
Total revenue	19,505	15,273
Expenditure		
Personnel costs	(15,244)	(12,530)
Depreciation and amortisation expense	(409)	(295)
Finance costs	(2)	(5)
Other expenses	(2,742)	(2,144)
Total operating expenditure	(18,397)	(14,974)
Surplus for the year	1,108	299
Other comprehensive revenue and expense		
Total comprehensive revenue and expense	1,108	299
Total comprehensive revenue and expense attributable to:		
The beneficiaries of Te Korowai Hauora O Hauraki Inc.	1,108	299

Te Korowai Hauora o Hauraki Inc.
Statement of Financial Position
As at 30 June 2022

	Actual 2022 \$'000	Actual 2021 \$'000
ASSETS		
Current assets		
Cash and cash equivalents	2,979	1,020
Trade and other receivables	2,102	1,160
Total current assets	5,081	2,180
Non-current assets		
Property, plant and equipment	3,262	2,911
Intangible assets	85	121
Total non-current assets	3,347	3,032
Total assets	8,428	5,212
LIABILITIES		
Current liabilities		
Trade and other payables	2,864	1,045
Interest bearing liabilities	14	-
Employee benefits liabilities	1,043	844
Current tax liabilities	576	406
Total current liabilities	4,497	2,295
Non-current liabilities		
Interest bearing liabilities	-	94
Total non-current liabilities	-	94
Total liabilities	4,497	2,389
Net assets	3,931	2,823
EQUITY		
Accumulated funds	3,931	2,823
Total equity attributable to the Society	3,931	2,823
Total equity	3,931	2,823

Financial Performance

Te Korowai has had an outstanding year financially with a record surplus achieved of \$1.108m. This is mainly due to the shift to bulk funding for Ohu Kāinga services, increased activity relating to the COVID-19 pandemic, and increases in contract prices, as well as an increase in the enrolled population.

Revenue has increased by 27.7% (\$4.23m) to \$19.5 million over last year. The first full year of bulk funding for Kāinga services has contributed \$510k of this, with COVID related activities (including the COVID in the Community Hub) contributing \$2.2m, with the remainder deriving from increased enrolments and additional contracts and contract increases.

Payroll costs, including contracted staff and locums, increased by 22% due to increased staff numbers and rate increases, along with delivery of the COVID-19 vaccination and swabbing services.

Growth in the organisation has resulted in expansion of the vehicle fleet, increases in information technology and phone costs, and purchases of equipment. A work program to upgrade property has also seen an increase in R&M costs.

Balance Sheet

Total Assets are \$8.4m (2021: \$5.2m), reflecting increased cash held along with investment in our vehicle fleet, IT and clinical equipment. The working capital ratio is 1.13%, indicating the Society is able to meet its immediate obligations. Current assets exceed current liabilities by \$584k (compared to a deficit in 2021 of \$155k).

Capital assets represent 37% of total assets for 2022 (2021: 58%) due to the increased level of cash available.

At the end of the financial year, Te Korowai held a total of \$2.98m in cash (2021: \$1.02m). Offsetting this cash is \$1.68m (2021: \$296k) of Income received in advance – this relates to contracts where we have received the funding but delivery of services is not due to occur until the next financial year. As noted above we have seen significant increases in cash due to bulk funding arrangements and COVID-19 contracts. Accounts receivable balances are higher than usual with some contracts required to be invoiced in June, with delivery occurring in the next year.

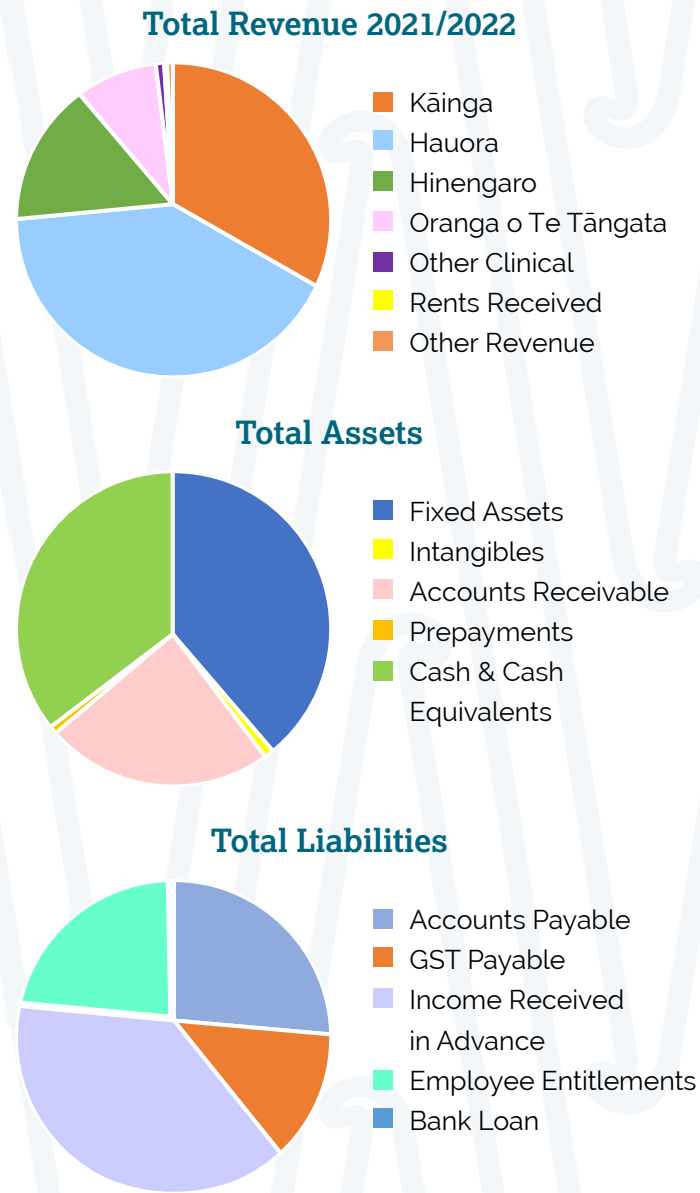
Our only Term debt is a loan being paid down rapidly (balance \$14k) and expected to be fully repaid by September 2022.

Looking Ahead

It is vital that we continue to retain surpluses to fund ongoing investment in our operational activities and ensure we are able to meet community needs.

Significant progress has been made in relation to our IT Digital Strategy with the move to Cloud based solutions nearing completion. Investment in tools that will allow us to better understand our data and utilise it “prove our worth” and impact, is underway.

The establishment of Te Aka Whai Ora offers opportunities to change funding models and contract for services that better suit the needs of our population. In addition we are working closely with the Localities Development to ensure our voice is heard and contribute to better services and outcomes for our community.



Ngā mihi

Kaumātua Taumata
Ngā Rōpū Kaumātua o Hauraki
Ngā Whānau o Hauraki
Te Puna Hauora Matua o Hauraki
Hauraki Māori Trust Board
Te Whāriki Mana Wāhine
Te Ngira - Whānau Ora Collective
Whānau Pai Collaborative
Whānau Ora Commissioning Agency
Rauawaawa Kaumātua Trust
Te Puni Kōkiri
Te Whatu Ora
Te Aka Whai Ora
Ministry of Health
Ministry of Social Development
Trust Waikato



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