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WHAKATAUKI

"Waiho ma te tangata e mihi"
Leave your praises for someone else



Whānau Health Centres Coromandel, Whitianga Paeroa, Te Aroha

> Freephone 0508 835 676 www.korowai.co.nz

www.korowai.co.nz

Christmas Holiday Hours 2020-2021

Christmas Eve, Thurs, December 24
CLOSED 3pm

Christmas Day, Fri, December 25 - CLOSED

Boxing Day, Mon, December 28 - CLOSED

New Year's Day, Fri, Jan 1 - CLOSED Mon, Jan 4 - CLOSED







Paeroa Clinic 43 Belmont Street Paeroa 3600 Phone: 07 862 9284



Mō tātou o Hauraki

Affordable medical & wellness services for everyone in our community

Clinic Opening Hours

Monday to Friday: 8.30am - 12.00pm 1.00-4.30pm





Whitianga Clinic 2 Coghill Street Whitianga 3510

Ph: 07 869 5244 **Fax:** 07 869 5288



Mō tātou o Hauraki

Affordable medical & wellness services for everyone in our community

Clinic Opening Hours
Nurse Practitioner
Mon, Tues, Thurs, Fri:
8:00am-5pm
Nurse-only clinic

Nurse-only clinic Wed: 8:00am-5pm



POUKURA

From MANUKURA HAUORA - Riana Manuel

E ngā manu taupua, E ngā manu tāiko

E rere atu ana ēnei mihi o te wā ki a koutou katoa

Ko te manako ia ka noho tonu koutou ki raro i ngā tauwhirotanga o te wāhi ngaro.

Mauri ora ki a tātou.

So here we are again having traversed an amazingly challenging year, we have faced COVID-19 and will continue to do so in the coming years.

We have set up distribution centres and become deliverers of goods to whānau throughout the motu during the lockdown period. We have collaborated on a number of contracts and kaupapa which only seek to improve access for our people, we have introduced whole new ways of working such as Mahi a Atua and our ever-growing band of Mataora, we have been part of some of the biggest reviews, not only local and regional, but national as well, we have established transition beds for our whānau using acute care mental health services to see them experience services closer to home, and we have opened established a Whānau Health Centre in Whitianga.

We have had a successful AGM reporting back to our people our challenges and our aspirations, and to top it all off we have moved our Thames Whānau Health Centre

to the Clinical centre at Thames Hospital to accommodate what looks to be a further 180,000 people during the Xmas and New Year season.

All of this completed in time for the Xmas season to further enhance our ability to support and create opportunities for our people here in Hauraki.

If I am to reflect on one aspect this year it is our aspirational commitment to working collaboratively with others to improve health care access in a way that has not been done before. We have seen the development of Mahi a Atua, the Whānau Pai collaborative, Kia Whakakotahi Tātou and our amalgamation of primary care services into the Thames Hospital base.

These collaborations are about acknowledging that there will always be limited resources so we can be proactive in our approach to working together and finding better ways to use what we have to cover what we need. We do not need huge dollars to do this, we just need goodwill and high trust relationships to ensure we can achieve our goals.

We will get some things right and we will be challenged to improve other things but this is what I call progress.

So to all of our kaimahi, I am truly humbled to be working alongside



you all, collectively working to improve the outcomes for our people any way we can.

I wish you all (for those who get them) a fantastic holiday with your whānau, and for those of us working through Xmas, firstly ngā mihi ki a koutou e ngā nihowera, let's make sure we keep our people well during the festive season.

To our Board, a huge mihi aroha ki a koutou for all of your support during the past year and finally to our people of Hauraki, thank you for letting us support you all.

Mai i a Mahurangi, Ki ngā Kuri a wharei, Nei te tara o te ika a Maui E tu ake nei,

Mauri ora.



Kaimahi Kirihimete gathering: P



Delicous Berry cake for Kirihimete:P8



Dr Kopua's contribution to Māori health recoanised: P12

KAIMAHI



Hinengaro administrator Hinerangi Hesse is the latest recipient of the 'We Think You're GR8 Award'. The team presented her with her award on Thursday to let her know how much they appreciate her: "You always remain calm and collected in the face of stress, you quietly organise the team to make sure things get done, you carefully navigate the challenges that sometimes get thrown up and you're always there with support and guidance as needed."

Congratulations!

Congratulations to Rangihoia Hollis who has just passed her State examinations and is now a fully-fledged Registered Nurse. Ka mau te wehi!







The lovely admin ladies at the Thames Whānau Health Centre sprung into action and decorated the reception to promote White Ribbon Day.

Christmas comes to Coromandel clinic Meri Kiribimete



92.2 COROMANDEL | 92.2 MATARANGI | 92.4 HUNTLY | 92.4 HAURAKI PLAINS 92.4 KAIAUA | 92.4 MANGATANGI | 92.4 MARAMARUA | 92.4 MIRANDA 92.4 NGATEA | 92.4 TAPU | 92.4 TE AROHA | 92.4 THAMES 92.4 WAIOMU | 92.4 WAITAKARURU | 92.8 WAIHI | 99.6 PAEROA

Whānau Kirihimete gathering

Kaimahi gathered at the beautiful Ko Te Ra Matiti Marae, Wharekaho Beach for their Kirihimete gathering this month. Lots of fun, games, laughter and delicious kai, as well as a very interesting talk by Kaumātua Joe on the history of Captain Cook's visit here, as well as the five striking Pou.

































Coromandel Clinic 225 Kapanga Road Coromandel Phone: 07 866 8084



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Clinic Opening Hours Monday to Friday: 8.30am - 12 noon 1pm-5pm

Te Korowai Whānau Health Centre now based at Thames Hospital

Waikato DHB has teamed up with Te Korowai Hauora o Hauraki to provide a summer clinic, offering healthcare to all those who need it.

The clinic is based at Thames Hospital with Te Korowai Hauora o Hauraki providing nonurgent services Monday to Friday between 8am and 4.30pm. No appointment or enrolment is needed.

Thames Hospital Emergency Department will continue to operate 24/7 for emergency care.

COVID-19 SYMPTOMS

Any patient with COVID-19 symptoms or who requires a test should free call Healthline on



0800 358 5453 or Te Korowai Hauora o Hauraki on 0508 835 676 first.



Healthcare at Thames Hospital during the summer holidays

Waikato District Health Board and Te Korowai Hauora o Hauraki are partnering to offer a summer clinic for non-urgent health care.

The summer clinic at Thames Hospital will be open Monday to Friday 8am to 4.30pm from December 14

The clinic will be closed on public holidays. No appointment or enrolment is needed.

Thames Medical Centre will continue to provide a general practice clinic at the Emergency Department on Saturdays 9am to 3pm.

Charges may apply for clinic services.

For free 24-hour health advice Healthline on 0800 611 116.

If you have COVID-19 symptoms or need a test, call 0508 835 676 first.

For emergencies or urgent medical attention dial 111 or go to Thames Hospital Emergency Department.

We wish you and your whānau a happy and safe Christmas and wonderful New Year



Waikato District Health Board



Thames Hospital

Thames Hospital, Mary St entrance Thames 3500 Ph: 07 868 0033



Mō tātou o Hauraki

Affordable medical & wellness services for everyone in our community Freephone: 0508 835 676

Clinic Opening Hours

Monday to Friday: 8am-5pm (last appt 4.30)



HAUORA



Mate Huka screening

The first Mate Huka screening event was held at Agrisea this month.

This was in partnership with Waikato DHB who aim to improve diabetes care through increased screening and wananga for whanau with prediabetes and newly diagnosed diabetes.

Agrisea was kind enough to be our guinea pigs and kaimahi tested the majority of their staff for blood sugar, blood pressure, height and weight.

There were also some spot prizes kindly donated by Fitzone Paeroa and the DHB.



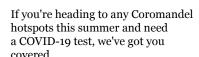


Chair Yoga

Merry Kirihimete from the Chair Yoga team. Classes will resume January 12, 2021. Contact Jo: 021 0274 8490

COVID-19

Summer testing centres in the Waikato



Waikato DHB, in partnership with local health care providers, is rolling out a comprehensive testing plan to keep our communities and many visitors safe.

Te Korowai Hauora o Hauraki and Anglesea Clinic Urgent Care will be setting up testing sites in Coromandel, Whitianga, Tairua and Whangamata. The services will run between December 21, 2020 and January 31, 2021, excluding public holidays and weekends. To protect yourself, keep doing these

four simple things: · Wash your hands

Coromandel

| Monday 21 to Thursday 24 December | 8.30am to 3pm |
|------------------------------------|---------------|
| Tuesday 29 to Thursday 31 December | 8.30am to 3pm |
| Tuesday 5 to Friday 8 January | 8.30am to 3pm |
| Monday 11 to Friday 15 January | 8.30am to 3pm |
| Monday 18 to Friday 22 January | 8.30am to 3pm |
| Monday 25 to Friday 29 January | 8.30am to 3pm |

225 Kapanga Rd, Coromandel

Whitianga

| Monday 21 to Thursday 24 December | 8.30am to 3pm |
|------------------------------------|---------------|
| Tuesday 29 to Thursday 31 December | 8.30am to 3pm |
| Tuesday 5 to Friday 8 January | 8.30am to 3pm |
| Monday 11 to Friday 15 January | 8.30am to 3pm |
| Monday 18 to Friday 22 January | 8.30am to 3pm |
| Monday 25 to Friday 29 January | 8.30am to 3pm |



2 Coghill St, Whitianga

· Scan QR codes

- Turn on Bluetooth tracing on the NZ COVID Tracer app
- · Stay home if you're feeling unwell and get advice from Healthline on 0800 611 116 about getting a COVID-19 test.

Whangamata

| Tuesday 22 December | 10am -2pn |
|-----------------------|-----------|
| Wednesday 30 December | |
| Wednesday 6 January | _ |
| Friday 8 January | 10am -2pn |
| Tuesday 12 January | 10am -2pn |
| Friday 15 January | 10am -2pn |
| Tuesday 19 January | 10am -2pn |
| Friday 22 January | 10am -2pn |
| Tuesday 26 January | 10am -2pn |

War Memorial Hall, 328 Port Rd

Tairua

| Monday 21 December | 10am - 2pm |
|-----------------------|------------|
| Wednesday 23 December | 10am - 2pm |
| Tuesday 29 December | 10am - 2pm |
| Tuesday 5 January | 10am - 2pm |
| Thursday 7 January | 10am - 2pm |
| Monday 11 January | |
| Thursday 14 January | 10am - 2pm |
| Monday 18 January | |
| Thursday 21 January | 10am - 2pm |
| Monday 25 January | |
| Wednesday 27 January | |

Tairua Hall, Main Rd

Raw berry ice-cream cake - yum!

This amazing cake is refined sugar-free, gluten-free and nut-free, and has the option of being dairy-free, too. It's quite an incredible cake – it tastes like you're eating sorbet, ice cream and cookie base in cake form!

PREP TIME: 20 mins

FREEZING TIME:

6 hrs

SERVINGS: 8

CALORIES: 230 kcal

Dairy Free, Diabetic, Gluten Free, Kid Friendly

INGREDIENTS

Base

- ¾ cup desiccated or shredded coconut7 medjool dates or 15-16 normal dried dates soaked in boiling hot water for 5 minutes
- ½ cup sunflower seeds or pumpkin seeds, fine rolled oats, almonds, hazelnuts or macadamias 1/3 cup
- ¼ cup melted butter or coconut oil (DF)

Filling

- 500 g frozen raspberries you could also use strawberries, boysenberries, blackberries or a mixture of berries for a different berry flavour and colour
- \circ 3-4 tablespoons pure maple syrup liquid honey (not manuka as it has too strong a flavour) or agave syrup
- 1/4 cup cream or coconut cream (DF)
- 2 egg whites

To garnish

Sliced fresh strawberries or other berries

INSTRUCTIONS

- 1. Grease and line the bottom and sides of a 20-21cm spring-form cake tin with baking paper.
- 2.To make the base, place all base ingredients in a food processor and blitz until well combined and the mixture has formed a slightly sticky dough. Scrape down the sides of the food processor as



necessary to ensure all the ingredients are incorporated. Press mixture into the base of prepared cake tin using the back of a spoon. Place in the freezer while you make the filling.

3. To make the filling, place frozen berries in the food processor and blitz until crumbly. Add honey/maple syrup/agave and cream/coconut cream and continue blitzing until the mixture is the consistency of sorbet or ice-cream, scraping down the sides of the food processor as necessary. Add egg whites and continue

blitzing for 1-2 more minutes — the mixture will become light, fluffy, smooth and ice-cream like, and a paler pink colour. Spoon filling on top of the base and roughly smooth out the top. Return to the freezer immediately. Leave for at least 6 hours (or overnight) until set.

4. When ready to serve, remove from freezer and stand at room temperature for 10 minutes to slightly thaw. Garnish with sliced fresh strawberries. Use a large, sharp knife to cut slices of cake.

NOTES

It's also dead easy to make — all you need is a food processor, and in two steps, you're done. The filling is made from frozen berries, which miraculously fluff up with the addition of egg white, giving a texture very similar to ice cream - the perfect summer dessert — and you don't have to feel guilty about it, either!

This recipe is from Nadia Lim's column in The Sunday Star Times. https://nadialim.com/raw-berry-ice-cream-cake/

Project Energize programme finishes

Project Energize

Farewell to the Project Energize Programme – thanks to all our current and past Energizers for their commitment. This change is due to Sport Waikato change in direction.

Networking breakfast

The Whānau Ora team hosted a networking breakfast for social service providers – 10 different agencies attended – this will be a bi-annual event.

Xmas present-making

The Whānau Ora team hosted an Xmas present -making event last week. Masks were purchased for our kaumātua.

Congratulations

A massive congratulations to Jen Tumai, Leanne Young, Gypsy Roberts and Bex Short for passing their Diploma in Whānau Ora. Tumeke! Nga mihi nui whānau — so proud of you.

The OOTT wish all our whanau Meri Kirihimete



POUKURA ORANGA
Manager Public and Community
Health Services

OHU KAIPAKIHI

From the Putea team

Caroline Graham
POUKURA PŪTEA
Business Support Services
Manager

Here's our Putea Department, with Margaret, Caroline and Chris looking after accounts payable, the numbers, payroll and accounts receivable.

We hope you all have a fabulous Kirihimete and that you are able to spend time with your whānau and friends.

Ngā mihi nui to all our amazing staff and to the rest of the Poukura team, Manukura Hauora Riana Manuel and our Board.







HOME ASSIST

Challenges bring country together

We have faced the challenges of a pandemic, experienced the wonderful way our country has come together and witnessed the most amazing expressions of kindness and generosity.

As a frontline community-based service, we have had to ensure we are able to continue to safely deliver essential services to our kaumātua and clients.

Our fantastic Support Workers are out there in our communities, leading by example and often going above and beyond. Initially, anxiety levels were high, but with good support from our office-based team, regular contact with their Service Coordinators and reliable supplies of PPE, initial fears were allayed.

A huge mihi to the exceptional commitment shown by everyone who has worked and continues to work through these extraordinary and challenging times.

Home Assist

Sharron Kane POUKURA KĀINGA Manager Home Assist

Ohu Kāinga *Our Service*



Meri Kirihimete

Wishing You A Joyful Christmas

Happy, Safe Fun Relaxing Holidays

Very Happy New Year!

Time to spend with those you



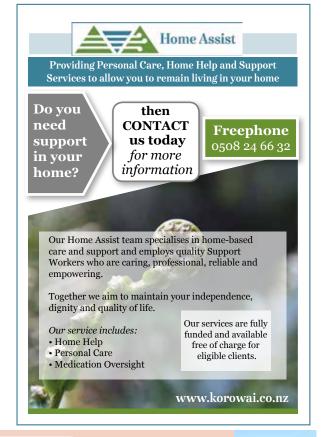
Ngā mihi nui Ohu Kāinga

Home Assist Team

Christmas lunch



The Home Assist coordinators had their Christmas lunch at Café Melbourne on Thursday. It was lovely to have the whole team together in person with Team Lead Marie and Service Coordinator Melissa travelling up from Tokoroa and Theresa making the trip down from the Coromandel. Secret Santa surprised everyone with lovely, thoughtful gifts and the beautifully presented kai and freshly squeezed orange juices went down a treat.





Te Aroha Clinic 221 Whitaker Street Te Aroha 3320 Phone: 07 884 9208



Mō tātou o Hauraki

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Clinic Opening Hours

Monday to Friday: 8.30 - 12.30pm 1.30-5pm



HINENGARO

Dr Kopua's contribution to Māori health recognised

Psychiatrist Dr Diana Kopua (Ngati Porou) MBChB, FRANZCP has been awarded the prestigious Dr Maarire Goodall award 2020 for her on-going contribution to Māori Health.

Presented by Te ORA, the Māori Medical Practitioners Association, the annual Dr Maarire Goodall Award aims to support and celebrate the contributions of Māori health professionals working at the very highest levels. Established in 1997 Dr Goodall sought to celebrate the life-long careers of Māori medical professionals.

Riana Manuel - Manukura Hauora (CEO) of Te Korowai Hauora o Hauraki, says of Kopua, "Together we are reconceptualising the delivery of mental health services in the greater Waikato region through the development and nurturing of Mahi a Atua within the communities. "Dr Diana Kopua has been a pivotal part, not only in our collective and collaborative efforts to create change, but here in Hauraki she has been a lead change-maker during some of our most trying times as a country. Dr Di's

> brand of pono and tika leave no room for complacency or excuses, she supports at all times but make no mistake she will challenge institutional racism and advocates for the people every time.

"This is the kind of leadership we need as Māori, to help us return to that knowledge that is long forgotten but ever relevant."

Riana says since introducing Mahi a Atua into Te korowai Hauora o Hauraki, they have seen a massive rise in the number of Māori seeking help and support.

"And that speaks to an equity-based approach that our people can recognise themselves in.

"Ensuring they receive better, sooner and closer-to-home care is what Mahi a Atua seeks to do, in our language and through our pūrakau being described by not only our clinicians but also by our creatives, our Whānau Ora workers and our wider community."

A piece by Ta Moko practitioner and Gisborne tohunga Mark Kopua depicting Whiro, the god of challenges. Art is used during therapy sessions as a visual stimulant.







RATONGA

Te Korowai Hauora o Hauraki offers a huge range of services, giving access to amazing practitioners, ranging from Social Workers, Counsellors, Psychologists, Health Promoters, Nurses, Doctors, Kaimahi Mirimiri, Health Care Assistants, Home Assist Coordinators, Whānau Ora Navigators, Registered Nurses, Tamariki Ora/Wellchild Nurses, Workforce Coordinators, Kaumātua and more.

GP & Nursing Services

High quality, Cornerstone accredited, accessible and affordable GP & Nursing services

- Immunisation
- Cervical Smears
- Hearing and Eye Tests
- Free Sexual Health Checks (under 25)
- Acute clinic (Thames only)
- Foot clinic Coromandel
- Podiatry
- **Dietitian** Patients under the care of Te Korowai Hauora o Hauraki with the following conditions can be referred to the dietitian: Unintentional weight loss, Overweight and obesity; Irritable bowel syndrome; Type two diabetes; Pre-diabetes; Poor wound healing; Cardiovascular disease; Mental Health – Mood Food
- **Tamariki Ora/Well Child** Provide milestone checks for children from 0 to 5; provide education and support for mothers and guardians about the care of their babies

Hinengaro Mental Health & Addiction Services

- · Counselling
- · Drug & Alcohol Counselling
- Recovery Group Programmes
- · Whānau Advocacy
- Child & Adolescent Mental Health & Addiction Services
- Employment Support



www.korowai.co.nz Freephone: 0508 835 676 (0508 tekorowai)

- Youth INtact specialist alcohol and other drug services
- Mauri Ora Gain Responsibility and Belief life skills for adults experiencing mental illness
- · Maternal Mental Health

Oranga o te Tangata Public & Community Health

- Kaumātua Support Groups Paeroa, Coromandel, Thames, Whangamatā, Te Aroha
- Rongōa Māori Mirimiri traditional Māori healing clinics offered in Thames, Coromandel, Paeroa
- **Disability Information & Advisory Services** support clients with disabilities
- Whānau Ora Navigators assist Whānau identify steps to enable them to achieve their goals and aspirations; support Whānau to become self-directing and empower them to lead their Whānau into a positive future
- Whānau Ora Education and Employment Coordinator - Support Whānau into employment or education; help them identify their strengths and skills and motivate them to achieve prerequisites for employment or education
- Pepi Pod We are a provider of safe sleeping Pepi Pods for the whānau of newborn babies to help reduce the risk of SUDI.
- **Iwi Health Promotion** empower Rangatahi and Whānau to be in control of their own Ora/Wellness (Holistic Health focus)
- **Quit 4 Good Stop Smoking** 6-week course free Nicotine Replacement Therapy (patches, gum, lozenges) Rewards on completion of course.

Home Assist Services

Providing Personal Care, Home Help and other Support Services to allow clients to remain living in their home. Home Assist specialises in home-based care and support

and employs quality Support Workers who are caring, professional, reliable and empowering with the aim of maintaining independence, dignity and quality of life.

Home Assist service includes:

- · Home Help
- · Personal Care
- Shopping Assistance
- Medication Oversight Both short and long-term care after illness, surgery or accident



